

## Admission Criteria

PSH participants must be adults (age 18 or older) with serious mental illness (SMI), as defined by DBHDS and are prioritized as follows:

- Individuals currently in a state psychiatric facility who are interested and eligible for the service.
- Individuals living in supervised residential setting who can live more independently.
- Individuals must be chronically homeless or literally homeless and at-risk of becoming chronically homeless.
- Individuals who are unstably housed and frequent users of hospitals or criminal justice system interventions.
- Individuals must meet certain income requirements.

## Continued Stay Criteria

Housing is by definition permanent for as long as the participant and landlord remain in compliance with the conditions of the lease and diagnostic and income criteria continue to be met.

Wellness, Support & Recovery Services



**Colonial**  
Behavioral Health

## Mission Statement

The mission of Colonial Behavioral Health, the local Community Services Board, is to facilitate opportunities for recovery, resiliency and wellness to individuals and families affected by mental illness, intellectual disabilities and substance use disorders.

Through an array of strategies and collaborative partnerships with local and regional providers, CBH will demonstrate a commitment to quality assessment, prevention, treatment and habilitation through best practice methodology for the citizens of James City County, City of Poquoson, City of Williamsburg and York County.



## Permanent Supportive Housing (PSH)

### Williamsburg Area Office

1651 Merrimac Trail  
Williamsburg, VA 23185

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Call for more information:

**757-220-3200, ext.300**

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### 24-hour Behavioral Health Crisis

Phone: 757-378-5555

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**[www.ColonialBehavioralHealth.org](http://www.ColonialBehavioralHealth.org)**

Serving James City County, City of Poquoson,  
City of Williamsburg and York County

## PSH Team

### Community Integration Coordinator

- Oversees the screening, admission, and discharge of individuals participating in PSH.
- Engages with various community partners to address housing needs of participants.

### Housing Support Specialist

- Determines eligibility for subsidy.
- Monitors payments.
- Works with landlords to ensure timely payment of rental subsidies.
- Maintains and updates all forms required to establish/continue subsidy.
- Completes apartment inspections.

### Housing Case Manager

- Assists participants to identify and obtain housing.
- Assists participants to develop a housing plan to address any barriers to tenancy.
- Conducts regular home visits to monitor placement.
- Acts as liaison between participant and landlord.

### Peer Specialist

- Promotes recovery and self-direction.
- Facilitates linkage to agency and community resources and encourages development of natural supports systems.

## Overview of PSH

- PSH is an evidence-based housing model that combines affordable, decent, lease-based, independent housing with an array of community based supportive services made available based on each individual's unique needs, abilities, strengths, and preferences.
- Tenancy supports are provided in collaboration with other clinical and community services and resources, not as a replacement for those services.
- Participation in recommended supportive services is not a requirement or condition for participation in the PSH program.
- Housing stabilization services are designed collaboratively with participants and are designed to assist participants to choose, obtain and maintain suitable housing.

## Services

Services provided by the PSH Team may include:

- Identify affordable housing options.
- Assist with applying for an apartment.
- Assist participants with developing a housing plan.
- Develop individualized housing skills training for participant as needed or desired.
- Conduct regular home visits and provide ongoing housing-based supports.
- Ensure participant has access to treatment, rehabilitative, and supportive services reflective of his/her changing needs and preferences.
- Collaborate with support services providers to identify and address any potential barriers to successful tenancy.