

COLONIAL BEHAVIORAL HEALTH
Executive Director's Report – January 2012

Agency Issues

1. A major agency effort to revise major policies and procedures in light of new DBHDS Licensure regulations was completed successfully, prior to our annual Licensure review process.
2. Adult Outpatient Services recently conducted a Consumer Satisfaction Survey from 11/4-12/2. A total of 111 responses were received, with 97% reporting satisfaction with services received.
3. Adult Outpatient Services has scored 100% on the 2011 Anthem Pay for Performance Quality Improvement Project, qualifying our services for a Pay for Performance award at year's end. Our IOP services have qualified for this Project previously.
4. Twenty-six (26) CBH consumers receive ongoing rental assistance from the established Residential Support Funds. Consumers apply for this support with assistance from case managers. They are also required to maximize all other resources and to work toward increased independence.
5. Members of People's Place attended the VAPRA (Virginia Psychiatric Rehabilitation Association) Conference in late November.

Community Issues

1. A \$40,000 planning grant for Crisis Intervention Team programming was received from DBHDS. The grant project funds planning for six (6) months.
2. WCHF funding was also received for IOP (\$45,000), and for Autism outreach services (\$38,000).
3. Joan Lucera attended a workshop related to Planned Giving (for future reference).
4. Behavioral Health (including Children's) Services recently conducted outreach programs/presentations to 37 schools and other community organizations/agencies.
5. Our partner agency, Child Development Resources, recently celebrated their 45th Anniversary. Congratulations to the CDR Board, staff and families!
6. A new CBH blog, *Behavioral Health Matters*, will debut January 17th. More details to come.

Regional Issues

1. DBHDS believes that current Budget Language will provide for funding to our Arc ICF project, but we have been provided no details that would help us evaluate their plan for local suitability.
2. Planning for the ID Crisis Stabilization project (START) continues. Debbie Townsend is our lead staff attached to this project at the regional level, with other staff also increasing their involvement.

Public Policy

1. Virginia's Medicaid RFP for managed care has been released. Responses are due by January 27th, with the ASO-only contract to be implemented and operational by July 1, 2012.
2. The Governor's Budget contained no new money, nor any real reductions. The largest budget issues continue to be the pending DOJ settlement and VRS funding.
3. A facility tour has been scheduled with new Delegate Mike Watson for January 4th.
4. The VACSB 2012 Annual Legislative Conference will be held in Richmond on January 17-18, 2012.
5. The VACSB 2012 Annual Training Conference will be held in Williamsburg on May 2-4, 2012.

Respectfully submitted,
David A. Coe