



Meeting Minutes

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| Minutes Of: Evaluation & Services Committee Date: February 8, 2011 |
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Present: Diana Hutchens, Rip McAdams, David Coe, Dan Longo, Keith German, Jacque Jamason & Barbara Burge

Absent: Bill Pugh, Debbie Townsend-Pittman

The Committee did not have a quorum as no more than 2 board members were present simultaneously. Therefore no official actions took place.

- Jacque Jameson gave a presentation on the history of CBH Outcomes Fata Reporting. She reviewed key points from 2001 to 2009 when outcomes were driven by CARF requirements. Outcome data collection was primarily an exercise in meeting CARF requirements. A paradigm shift occurred in 2009-2010 with the establishment of a more decentralized model and Operation management formed with strong emphasis on development of middle management structure. Outcome data collection will need to move towards electronic data collection with the goal in mind to develop meaningful outcome measures, which may include extraction of SAMHSA national outcome measures data, all satisfaction surveys, clinical outcomes, and productivity measures.
- The Committee was provided with an updated Service Delivery Strategic Plan. Action items achieved were reviewed.

Submitted by: D. A. Longo

Next Meeting: Date: Tuesday, May 10, 2011

Time: 4:00

Location: Building 2 Conference Room